MCX Takes Preventive Measures Against Technical Glitches

Mumbai, July 19, 2018: MCX wishes to share the progress in resolving the technical glitch that led to the trading halts in the last few days. MCX and its vendors—for software, hardware and the operating system—have carried out detailed analysis of the log records and observed that the incident occurred due to a low level TCP (transmission control protocol) packet transmission issue. Thereafter, working with the vendors, MCX has implemented a solution which will prevent this issue in the system.

For further details, Contact:
Shivani Sharma
Manager – Media Relations, MCX
Mobile: +91 9833376243
shivani.sharma@mcxindia.com