Press Release

Post Incident Update

Mumbai, October 31, 2025: Further to our earlier communication regarding the incident on 28th October 2025, this is to update that the primary root cause has been identified as predefined parameter limit relating to reference data like Unique Client Code (UCC) configured within the systems. This led to constraints beyond the threshold. We have taken steps to address the constraints to prevent similar issues in the future. Notably, trading systems have not had issues. Exchange systems are well positioned to support market volumes and growth.

We remain committed to strengthening our operational robustness and will continue investing in cutting-edge technology to enhance performance, reliability, and scalability, ensuring that we meet the evolving needs of our members, participants and stakeholders.

We sincerely thank our members, participants and all stakeholders for their continued support, cooperation, understanding and valuable assistance during the incident, and we deeply appreciate your ongoing trust and partnership.

About MCX:
The Multi Commodity Exchange of India Ltd. (MCX) is India's leading Commodity Derivatives Exchange and the largest Commodity Options Exchange globally (FIA, 2024). Operational since 2003, MCX has a market share of about 98% in terms of the value of commodity futures contracts traded in financial year 2024-25. With pan-Indian presence, MCX serves as a dynamic platform for the Indian commodity market ecosystem, offering dual advantages of fair price discovery and efficient risk management. It offers trading in a diverse range of commodities, spanning multiple segments including bullion, energy, metals and agri commodities, as well as sectoral commodity indices. The exchange has forged strategic alliances with various international exchanges, as well as Indian and international trade associations. For more information about MCX and its products, visit: www.mcxindia.com

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